Software Developed for Office Technology Providers

FMAudit® software gives you the ability to manage all your print devices in one place!

FMAudit offers the technological innovation and industry experience to help you make the most of your managed print services offering by:

Synchronizing information with your ERP system	Automating supplies replenishment	Simplifying error-prone manual processes	Allowing customizable service & supply notifications

Get a unified view of all your devices! FMAudit is a cloud-based application designed to simplify and streamline meter collection and billing, supplies and service delivery and enable an exceptional customer experience regardless of your customer's print environment.

eci | FMAudit®

Streamline your managed print offerings

Capture, store, and analyze critical printing data

The flexible subscription-based, scalable, cloud-based service model seamlessly connects with your e-automate ERP with no up-front investment in hardware, software, or IT resources.

ALERTS & AUTOMATION	PROACTIVE SERVICE	REPORTING TOOLS	JIT SUPPLIES	ERP CONNECTION	DEVICE AGNOSTIC	PARTNER INTEGRATIONS

Key Capabilities

Data Collection

Collect meters without installing software.
Other solutions may require you to install software on your clients' networks to capture meters. While we offer this option, WebAudit gives you the flexibility to capture meter readings through an innovative Web application launched directly within Central. Perfect for gathering meters at sites where customers are reluctant to install software.

Supply Triggered Sales

Sell supplies for non-managed devices.
Chances are, you only manage a percentage of a clients' print and MFP assets with cost-per-click contracts. Wouldn't it be nice if you could sell supplies to non-managed devices? Now you can! When a customer's toner cartridge is almost empty, this feature sends an email to your client with a link to your toner store.

Automated Supply Fulfillment

Now managing toner inventory is as easy as 1, 2, 3!
Start by setting the percentage level or estimated days to empty for all your devices under contract. When a device hits the threshold value you specified, FMAudit will generate a shipment order which is sent to your ERP. Finally, the consumable is shipped directly to your customers.

Bi-Directional Communication

Connect to your ERP.
While other solutions only push meters to your ERP system, FMAudit's approach to data synchronization provides two-way communication with your accounting and dispatch systems. Not only that, FMAudit can also query your ERP system, helping automate the reconciliation process.

Learn how you can grow your business using FMAudit!